Project Delivery Systems and Project Performance: A Causal Relationship Analysis of Indonesian Stakeholders



¹Architecture Department, Bandung Institute of Technology, Bandung, West Java 40132, Indonesia ²Interior Design Study Program, School of Creative Industry, Telkom University, Bandung, West Java 40257, Indonesia

Abstract:

Background: The Indonesian construction industry is a key factor that drives economic growth, but it is plagued by unresolved project delivery issues that can yield lower levels of project performance. Project delivery systems (PDSs) have faced traditional barriers to successful projects. This study aimed to demonstrate how each stakeholder manages and participates in the activities of PDSs and how different factors affect project performance. It further explored the multifaceted association between individual aspects of PDSs and overall project performance.

Materials and Methods: A comprehensive literature review identified nine aspects of PDS and nine project performance indicators. A questionnaire was used to gather data clarifying the relationship between PDSs attributes and project performance, as analyzed through multivariate regression according to stakeholder input.

Results: The results showed that the dependence on the design-bid-build (DBB) model of PDSs in Indonesia is quite high. It was found that PDSs should provide justification for their choice of cooperation contract model, particularly regarding compensation and rewards, as these factors significantly affect cost performance (β 0.850, *p*-value 0.0312*) based on the owner's point of view.

Discussion: The unexplored pre-construction phase might reduce numerous risks in Indonesia's construction. It was found that Indonesia's construction industry lacks IPDS contractual norms and that DBB PDS operates poorly.

Conclusion: The findings require further investigation, which is essential for stakeholders and Indonesian regulators, highlighting the need for optimal PDS management to improve building construction performance in the Indonesian context. They also aid in refining contracts and clarifying the scope of construction projects.

Keywords: Construction, Project performance, Project delivery system (PDS), PDS aspects, Stakeholder.

© 2025 The Author(s). Published by Bentham Open.

This is an open access article distributed under the terms of the Creative Commons Attribution 4.0 International Public License (CC-BY 4.0), a copy of which is available at: https://creativecommons.org/licenses/by/4.0/legalcode. This license permits unrestricted use, distribution, and reproduction in any medium, provided the original author and source are credited.

*Address correspondence to this author at the Architecture Department, Bandung Institute of Technology, Bandung, West Java 40132, Indonesia and Interior Design Study Program, School of Creative Industry, Telkom University, Bandung, West Java 40257, Indonesia; E-mail: fernandosiregar@telkomuniversity.ac.id

Cite as: Siregar F, Larasati D, Indraprastha A. Project Delivery Systems and Project Performance: A Causal Relationship Analysis of Indonesian Stakeholders. Open Constr Build Technol J, 2025; 19: e18748368388018. http://dx.doi.org/10.2174/0118748368388018250428092847



Received: February 05, 2025



CrossMark

Send Orders for Reprints to reprints@benthamscience.net





1. INTRODUCTION

The Indonesian economy has long relied on construction. According to Statistics Indonesia, GDP increased by 2.01% in 2022, 4.9% in 2023, and 7.49% in 2024 after the pandemic [1]. Despite this growth, Indonesia's construction sector has inefficiencies in project execution, notably in building construction. Information system flaws and external effects, including political, economic, social, and technological settings, contribute to low performance [2].

Insufficient management capacity, traditional relationship models, procurement regulations, and barriers to project completion impede the international competitiveness of local construction companies [3]. The prevalence of "waste," which encompasses design changes, slow decision-making, inadequate trading skills, improper construction methods, poor stakeholder coordination, delays in material delivery, and ineffective planning and scheduling, exacerbates Indonesia's subpar construction performance [4].

The construction industry's delayed adoption of new technology and conventional concepts has also affected its performance in the past decade [5]. Industry reform and progress require stakeholders to adapt [6]. This issue is largely caused by the continued use of traditional project delivery systems (PDSs). Low performance in the Indonesian construction industry is symptomatic of structural issues, including managerial restrictions, obsolete relationship models, regulatory restraints, and project completion barriers. Addressing these important issues is essential for industry efficiency and global competitiveness.

It has been observed that stakeholder involvement is closely linked to project performance. The assignee/owner (O), designer/engineer (D/E), quantity surveyor/quantity estimator (QS/QE), construction management (CM), and contractor (C) are key stakeholders, and contractual and geographical conditions affect them. A detailed study of scholarly sources supports this conclusion. Based on the literature study [7, 8], it was found that the most common construction restrictions were Technical, socio-economic. administrative, financial, and legal. Analyzing the frequency of project performance restrictions by stakeholders has been done simultaneously. Several factors, including subcontractors, owners, construction management, consultants (procurement; QS/QE), designers-engineers, operations (Ops), and social, political, and economic obstacles beyond the control of stakeholders, have been recognized. Relationships among construction project participants often fail to account for change and uncertainty, a shortcoming of conventional contracts that do not account for these factors [9].

This constraint must be recognized for construction contractual frameworks to become more adaptable and resilient, enhancing project performance and stakeholder involvement. A stakeholder perspective analyzes the relationship between the construction of PDSs and their performance. This study aims to explore the participation and management of each stakeholder in the performance of PDS aspects and how these factors influence project performance [10], which highlights the importance of stakeholder engagement and management in project success. The involvement of key project stakeholders, including owners, designers, contractors, and subcontractors, has a significant impact on project performance and is crucial to project success [11].

Indonesian research focuses on PDS within a specific system framework, such as design-build (DB) and designbuild-build (DBB), to identify issues that cause poor project performance during implementation. These assessments have not addressed the direct impact of PDS features in the construction contract framework on construction performance, preventing the recurrence of previous research's problematic issues. Therefore, this study thoroughly examines PDS and project performance indicators by identifying all related aspects. Each PDS aspect will be an independent variable (x) that affects project performance (y). Based on stakeholder viewpoints, this research investigates each aspect's regression and determines which variables most affect project performance. The findings of this research could help Indonesian stakeholders prioritize PDS, improving project performance.



Fig. (1). Condition of the PDS in Indonesia. The image illustrates the percentile comparison of DBB kinds as the predominant PDS, whereas CMAR and DB are the least utilized PDS.

1.1. Parameters of PDS

The organization of stakeholder interactions and project timeframes for effective facility development is facilitated by the PDS [12]. The Project Delivery Institute in Moore [13] asserts that establishing roles, responsibilities, and activity sequences is essential for success in a project. The implementation of PDS has a substantial influence on the pace, expenses, excellence, and administration of building projects [14-17]. Choosing the wrong PDS can negatively impact project performance [18]. According to Gajurel [19], the DBB approach is a conventional procurement procedure in which contractors submit bids based on complete blueprints. The DB approach allocates design and construction responsibilities to a single company [20]. The construction manager at risk (CMAR) approach encompasses the involvement of a development team across the whole project lifecycle, providing a high degree of flexibility [21]. The DBB methodology continues to be extensively employed on a global scale, including in Indonesia, for public projects [18, 19, 22-26]. A survey reported (Fig. 1) that 42% of construction in Indonesia relies on DBB, followed by DB and CMAR. Despite the integrated project delivery system (IPDS) being used (5%), a separate contract system is still used, which is unique in Indonesia, where BIM defines IPDS.

According to Morton and Thompson [27], the IPDS and standard PDS undergo stages from conceptualization to construction. However, IPDS distinguishes itself by focusing on early design decisions, contributing to improved efficiency and cost-effectiveness through collaborative endeavors. IPDS, DB, DBB, and CMAR are distinct contract types that differ in their stages and legal elements.

1.2. Variables in PDS Aspects

Previous studies have identified PDS aspects globally [12, 19, 20, 28-35], but these aspects have not been re-

aligned with Indonesian ones to offer thorough iterations on the elements that contribute to and enhance project performance. Therefore, this study first confirms the presence of PDS aspects and identifies commonalities, despite Hansen [8] and Yasin [7] categorizing them by technical, legal, and administrative considerations in Indonesian construction contracts (Table 1). Afterward, it examines PDS variables as independent variables (x).

1.3. Project Performance Indicators

Project performance indicators have been developing over time. For instance, Zimmermann [32] identified safety as an essential prerequisite for the achievement of a PDS, whereas Barnes and Wearne [36] highlighted the importance of cost, quality, and time [37]. According to Freeman and Beale [38], project managers still rely on their instincts regarding these criteria despite attempts to change this behavior. This research examines the dependent variable (y) through a comprehensive literature analysis. The variables considered include time, cost, quality, safety (K3), user satisfaction, party satisfaction, function, environmental performance, and profits [39-49]. Ongoing research and development are being conducted to explore and create additional indicators, which may vary based on the project's size and complexity.

Var.	Aspects of PDS	Literature/Refs.	Aspects of Contract in Indonesia	Contract Components	Literature/Refs.	
	Project Scope			Term Of Reference		
	•Work plan			Specification	1	
	•Specification			Drawing		
Y 1	 Project requirements 	[12, 19, 20, 29, 31, 32, 33,	Technical	Time		
лі	•Cost estimation	35]		Method		
	•Time frame			Schedule		
	-			Scope of works		
	-		Finance	Cost		
X2	Execution of design and construction	[19, 32, 33, 35]	Technical	Forms of agreement of design and construction		
	Project phases			Sequences of project		
ХЗ	Sequences of design and construction process	[19, 31, 32, 33, 35]	Technical	-	[7 0]	
X4	Organization of team (designers, construction and various consultants)	[12, 19, 29, 31, 32, 33, 35]	Administration	Interrelations among the participants	[7, 8]	
	Key parties	,,,,,,,				
	Interrelations among the participants					
	Documentation			Drogroop report		
X5	Communication	[31, 32, 33]	Administration	Progress report		
	Technology			Communication and technology		
X6	Obligations and responsibilities	[12, 29, 31, 32, 33]	Legal	Obligations and responsibilities		
V 7	Management	[28 30 31 32 33 34]	Logal	Project management (managing time,		
Λ/	Cost, quality, time, and safety	[20, 30, 31, 32, 33, 34]	Legal	cost, safety, and quality)		
X8	Compensation and rewards	[33]	Legal	Punishment, compensation for delay		
	Closeout of the project		Legal	Closeout of the project		
X9	Inspection of works Hand over	[19, 20, 32, 35]	-	Inspection of works Hand over	-	

Table 1. Aspects of project delivery systems.

2. METHODS

This study employed the grouping sources technique to examine contract aspects, PDS variables, and project performance indicators to select the research variables [50]. The narrative synthesis of quantitative data [51] was carried out to investigate factor data and variables. This analysis used a correlational study design to find relationships and synthesize PDS variables and project performance indicators, as outlined in Table **2**.

2.1. Data Collection using Semantic Differential Scale Questionnaire

Data was gathered from the owner, designer, QS/QE, construction management, contractor, subcontractor, and operations as individuals. The participants were not Indonesian committees or organization members. Individuals consented to be respondents, and the data was presented anonymously. Thus, explicit consent was not needed. As demonstrated above, guantitative variables from direct content literature were utilized to develop questions using a 5-point semantic difference scale to measure each variable's impact on project performance [52]. The snowballing sampling was employed to target architecture engineering construction participants involved in building construction projects across Indonesian cities [53, 54]. Despite not representing all construction members, the quantity of respondents strongly implies the initial preferences that will be examined using linear regression in the preliminary study [55]. This technique took several stages to decrease bias. Questionnaires were sent to numerous initial connections to get non-relative respondents with different viewpoints and experiences. According to Andrieux et al. [56], this approach reduces bias. Second, the respondents who provided linear replies were identified, assuming the questions in Table 3 are irrelevant. Finally, Cronbach's alpha reliability assessment was carried out to check all replies for linearity. However, this preliminary phase requires more research with a larger sample size to support and cross-validate the findings.

This study did not account for the duration of work experience, which could serve as a confounding variable for the subsequent study, and regression could be conducted using ANOVA. After identifying underlying latent variables that explain the observed correlations among multiple variables, factor analysis was carried out [57]. Multivariate regression analysis was then performed to examine the relationships between various independent variables and a dependent variable [58].

2.2. Analysis of Data Distribution

Data were gathered from 102 respondents between October 2022 and March 2023 across various cities in Indonesia. The distribution of respondents by city, ranked by percentage, is as follows: Jakarta 45%, Bandung 32%, Bandar Lampung 7%, with the remaining respondents from other cities, as shown in Fig. (**2a**). As stated before, this data is initial, and more extensive research is required to encompass several regions that have not been included. The predominant respondents were contractors, constituting the highest percentage, succeeded by D/E. The additional percentages of other stakeholders are depicted in Fig. (**2b**). Distribution analysis (fit y by x) was carried out among stakeholders regarding the use of PDS types to examine which type is most widely used based on the percentages given in Fig. (**3**).

The figure shows the distribution of development projects throughout Indonesian cities, with Jakarta as the leading city (Fig. 2a).

The most prominent stakeholders in construction projects include contractors (38%), designers/engineers (28%), owners (16%), construction managers (14%), operations (3%), and quantity surveyors/quality control (1%) (Fig. 2b).

Table 2. Research variables.

-	PDS Aspects	-	Project Performance Aspects
X1	Project closeout	y1	User's satisfaction
X2	Organization	y2	Functionality
X3	Documentation	у3	Environment performance
X4	Project management	y4	Stakeholder's satisfaction
X5	Project scope	y5	Value and profit
X6	Obligations and responsibilities	y6	Time
X7	Project phases	y7	Safety
X8	Execution of design and construction	y8	Quality
X9	Compensation and rewards	y9	Cost

Table 3. Direct content close-ended online questionnaire.

Aspects	Validation	Scale		
Scope of Work	How does your project determine and implement technical specifications?	Completely unsuitable	1-2-3-4-5	Highly suitable
Requirements	How are general and special conditions formed and implemented in your project?	Completely unsuitable	1-2-3-4-5	Highly suitable
Specification	How does your project determine and implement technical specifications?	Completely unsuitable	1-2-3-4-5	Highly suitable



Fig. (2a). Project location.



Fig. (2b). Respondent's position when filling out the questionnaire.

The highest usage of the DBB type was based on D/E experience, making up 16%, while the DB type was primarily derived from contractor experience, accounting for 15%. Based on the owner, the most frequently used PDS type was DBB, which was 8%. For IPDS, it was found that

2% and 3% of contractors and operations have had experience using this type of PDS. The results of this distribution test are very significant, with a Prob> Chisq value of <0.0001.

The most experienced DBB users on construction projects are designers/engineers (16%), contractors (14%), CMAR for construction management (8%), and IPDS for operations (3%) (Fig. 3).

The assessments of stakeholders of the lowestperforming stage of building projects were evaluated based on actual issues. The participants were queried regarding the phase that presented the most significant challenges impeding the project's progress. Fig. (4) shows the design/engineering (D/E), pre-construction, and construction phase results. These results indicated potential difficulties that require additional discussion and thorough scope clarification in future studies (Prob> ChiSq = 0.0048).

2.3. Data Reliability

To assess the reliability of the utilized component data, a Cronbach's α reliability test was conducted, employing a coefficient range interpretation as follows: 0.7 to <0.8 (good), 0.8 to <0.9 (very good), and 0.9 (excellent). This evaluation preceded the multivariate correlational analysis stage [58]. The reliability outcomes for the PDS aspect variable yielded an average Cronbach's α of 0.8484 (indicating very good reliability). At the same time, the project performance variable exhibited a Cronbach's α of 0.8982 (also denoting very good reliability).

2.4. Factor Analysis (FA), Principal Components Analysis (PCA), and Multivariate Regression Analysis

After data reliability was established, principal component analysis (PCA) and varimax rotation were carried out in factor analysis (FA) to identify latent variables from nine PDS aspects and project performance variables. Three factors, which exceeded a cumulative percentage of 75%, showed project performance, while four components represented PDS aspects. This approach maintained the independence of variables. Using JMP Pro, correlation and causation linkages were investigated between PDS aspect variables (χ) and project performance variables (y). This robust PCA effectively replaced missing values based on the patterns observed. In the meantime, utilizing JMP Pro's "explore missing values" showed zero missing results.

3. RESULTS AND DISCUSSION

Following the application of PCA to the PDS-contract variables, four latent variables were identified, which together accounted for nine measurable variables and explained 76.884% of the cumulative variance (Table 4). The latent factors encompassed in this study included management, legal, technical implementation, and reward aspects. According to PCA, which is in line with previous research, legal and technical implementation aspects are most closely associated with project planning and realization. In contrast, technical and implementation aspects have the lowest level of realization.



Fig. (3). Types of PDS based on stakeholder experience.



Fig. (4). The project phase with the most issues by stakeholders. The data above shows that contractors are more vulnerable to issues during design (27%) and construction (27%), although designers/engineers (23%) require the pre-construction period as a legal requirement.

Measured Variables	Mean	Factor Loading	Std. Deviation	Eigen Value	% of Variance	Cum %	Cronbach's Alpha
Factor 1: Management aspect	3.806	-	0.688	2.351	26.124	26.124	0.816
Project closeout	3.814	0.834	-	-	-	-	-
Organization	3.912	0.717	-	-	-	-	-
Documentation	3.863	0.678	-	-	-	-	-
Project management	3.637	0.674	-	-	-	-	-
Factor 2: Aspects of legal and technical implementation	3.840	-	0.725	2.286	25.404	51.528	0.808
Project scope	3.833	0.228	-	-	-	-	-
Obligations and responsibilities	3.912	0.304	-	-	-	-	-
Project phases	3.775	0.244	-	-	-	-	-
Factor 3: Aspects of execution method	3.353	-	1.031	1.216	13.513	65.040	-
Execution of design and construction	3.353	0.136	-	-	-	-	-
Factor 4: Rewards aspect	3.363	-	1.051	1.066	11.843	76.884	-
Compensation and rewards	3.363	0.071	-	-	-	-	-

Table 4	I. Factor	analysis	of PDS	variables.

Table 5. Factor analysis of project performance variables.

Measured Variables	Mean	Factor Loading	Std. Deviation	Eigen Value	% of Variance	Cum %	Cronbach's Alpha
Factor 1: Satisfaction aspect	4.268	-	0.730	3.314	36.826	36.826	0.908
User's satisfaction	4.402	0.897	-	-	-	-	-
Functionality	4.196	0.767	-	-	-	-	-
Environment performance	4.118	0.703	-	-	-	-	-
Stakeholder's satisfaction	4.314	0.685	-	-	-	-	-
Value and profit	4.147	0.632	-	-	-	-	-
Time	4.431	0.587	-	-	-	-	-
Factor 2: Quality aspect	4.353	-	0.779	2.328	25.864	62.690	0.731
Safety	4.167	0.207	-	-	-	-	-
Quality	4.539	0.385	-	-	-	-	-
Factor 3: Cost aspect	4.098	-	0.990	1.255	13.946	76.636	-
Cost	4.098	0.156	-	-	-	-	-

The PCA of correlations revealed three latent variables, quality, satisfaction, and cost aspects for the project performance variables, accounting for 76.636% of the variance (Table 5). The quality aspect was the best according to respondents' answers. Conversely, the cost aspect was the least performed among all the building projects, as reported by Alwi [4].

3.1. Regression of PDS Aspect Variables on Project Performance Variables

In the next step, the regression analysis was performed between variables χ 1-4 and y1-3. The results revealed a regression relationship with an R-squared value of 0.26, a parameter β value of 0.4108, and a significance level (*p*-value) of <0.0001*, mainly observed in the management aspect of the quality aspect (Table **6**).

This phenomenon elucidates that the management aspects, encompassing project management, organization/ team, documentation of activities, and project completion, are pivotal in enhancing project performance, particularly regarding quality aspects, such as quality and K3. The subsequent significant cause-and-effect relationships (regression) were sequentially observed in the legal and technical implementation aspects toward the satisfaction aspect, the management aspect toward the satisfaction aspect, and the execution method aspect toward the quality aspect. This association indicated that these three criteria significantly affect Indonesian building project performance. The owner's legal and technical obligations are often unclear, resulting in extra work during the project. This suggests that the feasibility study and design are not mature enough to be the leading cause.

3.2. Regression of PDS Aspect Variables on Project Performance Variables Based on PDS Type

Regression analysis examined the link between project performance and PDS aspect variables for various PDS types. It sought to determine how the project development strategy elements, considering the particular PDS in use, predict project performance. According to Azhar *et al.* [23], this PDS type promotes efficiency and cooperation, which are critical for excellent project performance. The results demonstrate a cause-and-effect link in PDS-DB's legal and technical aspects (Table 7).

Moreover, in the PDS-DBB type, the management aspect has the highest regression. This aligns with the findings of theoretical studies, as discussed by Azhar et al. [23], which emphasized that the DBB type, characterized by multiple entities, exhibits a higher level of fragmentation and may not inherently promote teamwork. This underscores the significance of prioritizing elements, such as project management, organization/team, documentation of activities, and collaborative efforts in project completion to enhance project performance within the PDS-DBB context. This supports prior results that contractual system-isolated stakeholder connections are often the cause of problems in terms of diverse interests and objectives. Indonesian national, organizational, and professional cultural diversity affects stakeholder relationships. These differences can affect numerous parties' communication, decision-making, and conflict resolution [59, 60].

The regression analysis of the impact of PDS aspects on quality aspects demonstrated the strongest causal relationships, particularly between management aspects related to the quality aspects of PDS-DB type (β 0.51 and a *p*-value of 0.0025*) and DBB type (β 0.43 and 0.0121*) (Table **8**). Previous studies have stressed the importance of management, supervision, and collaboration in attaining high-quality project outputs, especially when the contractor's management engagement begins during design [23]. In the Indonesian context, project control techniques like internal control systems are important for quality management.

Indonesian higher education institutions have found that internal control systems promote communication, cooperation, and leadership, which are necessary for quality improvement [61].

The inverse regression coefficient (β -1.52, *p*-value 0.0138) of IPDS exhibits value-based commonalities rather than individual pursuits in older PDS, thus supporting the reward aspect of the theoretical framework by AIA [33]. In typical PDS rewards, this standard of transparency is lacking, with only increasing penalties for lower labor quality (the opposite of PDS rewards) being standard offerings. However, IPDS incentivizes parties to share their experiences with fines, prizes, and compensation. This statistic, which accounts for only 5% of respondents, highlights the impact contract compensation and rewards have on project quality. Indonesia's construction industry is booming and growing in workload. The challenges and long working hours faced by construction workers in Indonesia can lead to work-family issues, so improving motivation concerning incentives is important [62]. However, IPDS's small sample size (N=5) makes the regression unreliable, necessitating further causality research.

PDS-DB type has substantial causal correlations between legal and technical implementation (β 0.45, *p*-value 0.012*) and management aspects (β 0.33, *p*-value 0.043*), which affect project success and cost. The reward aspect correlates with a parameter β value of 0.42 and a significant *p*-value of 0.018* (Table **9**). This suggests that rewards and sanctions improve project performance, especially cost, in the Indonesian DBB type.

	Satisfaction As	spect	Quality Aspec	t	Cost Aspect		
Project Performance Variable (y1-3) /	R-Square 0,16		R-Square 0,2	6	R-Square 0,10		
PDS Variable (x1-4)	<i>p</i> -value 0,0017		<i>p</i> -value <0,00	01	<i>p</i> -value 0,0409		
	β	<i>p</i> -value	β	<i>p</i> -value	β	<i>p</i> -value	
Management aspect	0.28	0.0032*	0.41	<.0001*	0.16	0.09	
Aspects of legal and technical implementation	0.28	0.0031*	0.16	0.06	0.18	0.07	
Aspects of the execution method	0.06	0.52	0.22	0.0120*	-0.10	0.30	
Rewards aspect	0.01	0.91	-0.14	0.12	0.17	0.09	

 Table 6. Regression of PDS variable- project performance.

Note: (*) signifies that the regression result is statistically significant.

Table 7. Regression of PDS variable - satisfaction aspect of PDS type.

	Contract Type												
Project Performance Variable / PDS Variable	CMAR			DB			DBB			IPDS			
	R-Square	β	p-value	R-Square	β	p-value	R-Square	β	<i>p</i> -value	R-Square	β	p-value	
Management aspect	0.01	0.09	0.62	0.11	0.30	0.07	0.13	0.38	0.0217*	0.00	0.03	0.99	
Aspects of legal and technical implementation	0.10	0.30	0.13	0.41	0.63	0.0001*	0.02	0.15	0.35	0.49	-0.69	0.19	
Aspects of execution Method	0.05	0.21	0.31	0.01	0.07	0.71	0.00	0.01	0.96	0.34	-0.42	0.31	
Rewards aspect	0.14	0.32	0.07	0.07	-0.20	0.16	0.00	0.05	0.79	0.58	1.11	0.14	

Note: (*) signifies that the regression result is statistically significant.

Project Performance variable / PDS Variable		Contract Type												
		CMAR			DB			DBB			IPDS			
	R-sq	β	<i>p</i> -value	R-sq	β	<i>p</i> -value	R-sq	β	<i>p</i> -value	R-sq	β	<i>p</i> -value		
Management aspect	0.10	0.26	0.13	0.28	0.51	0.0025*	0.15	0.43	0.0121*	0.01	0.26	0.89		
Aspects of legal and technical implementation	0.09	0.26	0.15	0.09	0.33	0.11	0.00	0.01	0.93	0.00	0.01	0.99		
Aspects of execution method	0.00	0.00	0.99	0.06	0.27	0.20	0.05	0.22	0.17	0.71	0.68	0.07		
Rewards aspect 0.01		-0.07	0.67	0.02	0.48	0.01	0.01	-0.13	0.51	0.90	-1.52	0.0138*		

Table 8. Regression of PDS variable - quality aspect of PDS type.

Note: (*) signifies that the regression result is statistically significant.

Table 9. Regression of PDS variable - cost aspect of PDS type.

Contract Type												
CMAR			DB			DBB			IPDS			
R-sq	β	p-value	R-sq	β	p-value	R-sq	β	p-value	R-sq	β	p-value	
0.06	0.20	0.25	0.14	0.33	0.043*	0.00	0.05	0.76	0.00	0.95	0.95	
0.00	0.05	0.80	0.20	0.45	0.012*	0.03	0.18	0.26	0.62	-0.43	0.11	
0.01	-0.09	0.67	0.01	-0.09	0.63	0.01	-0.08	0.62	0.17	-0.16	0.50	
0.0	-0.04	0.83	0.00	0.04	0.78	0.13	0.42	0.018*	0.31	0.44	0.33	
	Contra CMAR R-sq 0.06 0.00 0.01 0.01	Contract Type CMAR β 0.06 0.20 0.00 0.05 0.01 -0.09 0.02 -0.04	β p-value 0.06 0.20 0.25 0.00 0.00 0.80 0.01 0.00 0.67 0.02 0.03 0.83	β p-value β-squ 0.00 0.20 0.25 0.14 0.00 0.05 0.80 0.20 0.01 0.05 0.67 0.01 0.00 0.04 0.83 0.00	β p-value β-seq β 0.06 0.20 0.25 0.14 0.33 0.00 0.05 0.80 0.20 0.45 0.01 -0.09 0.67 0.01 -0.09 0.02 0.83 0.00 0.04 -0.09	Kontrastrustrustrustrustrustrustrustrustrustru	Contrastrustrustrustrustrustrustrustrustrustru	Contrastrustrustrustrustrustrustrustrustrustru	Contract versionCMARParalleDBCMARParalleDBR-sqβportationBB0.200.000.200.250.140.330.043*0.000.050.760.760.010.050.200.450.012*0.010.010.260.260.010.040.040.780.130.420.01**	ContractiveCMARParaleBBDBDBParaleBBParale<th colspan="</td> <td>ContrastructureCMARDBDBBCMARp-valueDBBPoralueParalueParalueR-sq\$\mathcal{P}\$p-value\$\mathcal{P}\$p-value\$\mathcal{P}\$\$\mathcal{P}\$R-sq\$\mathcal{P}\$p-value\$\mathcal{P}\$\$\mathcal{P}\$\$\mathcal{P}\$\$\mathcal{P}\$\$\mathcal{P}\$\$\mathcal{P}\$0.000.200.250.140.330.043*0.000.050.760.000.950.0100.050.670.100.120.100.100.100.100.110.110.0100.040.040.780.130.420.01*0.110.41</td>	ContrastructureCMARDBDBBCMARp-valueDBBPoralueParalueParalueR-sq\$\mathcal{P}\$p-value\$\mathcal{P}\$p-value\$\mathcal{P}\$\$\mathcal{P}\$R-sq\$\mathcal{P}\$p-value\$\mathcal{P}\$\$\mathcal{P}\$\$\mathcal{P}\$\$\mathcal{P}\$\$\mathcal{P}\$\$\mathcal{P}\$0.000.200.250.140.330.043*0.000.050.760.000.950.0100.050.670.100.120.100.100.100.100.110.110.0100.040.040.780.130.420.01*0.110.41	

Note: (*) signifies that the regression result is statistically significant.

These findings are significant in the context of Indonesia, as Dewi *et al.* [63] reported comparable results in a specialized construction firm, along with two additional studies conducted in Indonesian general firms and in developing nations [64-66]. The result corroborates the traditional premise that incentives can enhance performance, but they must be meticulously designed to prevent negative consequences, supporting the theory of motivation [67, 68]. DBBs struggle with unclear stakeholder compensation and rewards. The legal component of the contract turns this ambiguity into cost-driven, individualized endeavors to avoid late punishments or fines, aligning with the findings of a study by Yasin [7]. The subsequent regression model illustrates the causal relationship between PDS aspects and performance aspects (Fig. 5).

Fig. (5). PCA derives four latent variables (x) representing PDS aspects and three latent variables (y) representing project performance aspects, with the highest regression on appreciation towards quality β -1.5178 with statistically significant results.

The regression model of execution method aspects (parameter=0.6757) is IPDS-specific. However, the regression's *p*-value is not significant, and the number of respondents (n = 5) (5% of 100%) for the IPDS type might be a confounding factor in determining significant causality from other aspects. However, this IPDS factor is still necessary as a comparative variable for causal relationships with conventional PDS. Obtaining causal facts in further research may be challenging, as this IPDS is still rarely utilized as a construction contract in Indonesia. With a larger IPDS sample, like DBB and DB, the *p*-value may become substantial, corroborating research on collaborative project management as a risk-reduction method [33]. On the other hand, this compensation and reward phenomenon can be a

long-term risk for DBB if it is not addressed in a legal contract, for which it is obvious that IPDS is the mitigation solution. According to regression research, PDS quality has the highest R-squared value and contributes most to project performance. This indicates the extent to which management influences the current condition of Indonesian construction and project quality.

3.3. Regression of PDS Aspect Variables on Project Performance Variables Based on Stakeholders

Regression analysis of the impact of PDS aspect variables on project performance variables by stakeholders examines the relationship between these variables. This analysis examines how the PDS affects and predicts project performance, taking into account stakeholders' perspectives and roles. This regression analysis, focused on stakeholders, identifies aspects that significantly impact project performance from their perspectives. The regression model analysis identified significant connections between distinct stakeholder groups, which are as follows (Fig. 6):

3.3.1. Owners

a. A significant relationship was observed between legal and technical implementation aspects, *i.e.*, reward and cost aspects.

3.3.2. D/E

a. A significant relationship was demonstrated between legal and technical implementation aspects and satisfaction and cost aspects.

b. A significant relationship was found between management aspects and quality aspects.

10 The Open Construction & Building Technology Journal, 2025, Vol. 19



Fig. (5). Regression model of PDS variable - project performance of PDS type.



Fig. (6). A regression model of PDS variable – Project performance variable by stakeholders. The stakeholder's regression between (x) and (y) shows a maximum β value of 1.6473 between management aspects and costs from the operational perspective, along with further regression levels for each stakeholder.

3.3.3. CM Stakeholders

a. A significant relationship was found between the execution method aspect and the quality aspect.

3.3.4. Contractor

a. A significant relationship was demonstrated between the management aspect and the quality aspect.

b. A significant relationship was reported between the execution method aspect and the quality aspect.

3.3.5. Operational Stakeholders

a. A significant relationship was demonstrated between the legal and technical implementation aspects and the satisfaction aspect.

b. A significant relationship was found between the management aspect and the cost aspect.

These findings underscore the nuanced and varied impacts of project development strategies on project performance, contingent upon the distinct perspectives and priorities of different stakeholder groups involved in the project.

CM has the highest parameter β value of 0.8836 due to the execution method aspect and a *p*-value of 0.356* in the quality (project performance) aspect. CM is usually performed separately through a contractual agreement, which is typical of Indonesian construction PDS, which might hamper project performance [19, 33]. This emphasizes the importance of CM in the execution method aspect, which affects project performance, notably quality. CM leads project completion, coordinates with engineers/ experts, and procures and oversees each construction phase as allocated by the owner. As stated in the literature, CM requires good communication skills to coordinate multiple construction parties [69, 70].

C and D/E present a regression analysis focusing on quality elements (project performance) influenced by management aspects. Particularly, under the DBB type, contractors have a higher level of responsibility compared to designers/engineers. This is particularly pertinent in the context of PDS in Indonesia, where contractors are legally obligated to handle documentation and ensure project completion. This conclusion is corroborated by prior research elucidating the obligations and accountabilities of contractors [69, 70].

From a cost perspective, project performance shows that operational stakeholders have the greatest and most favourable robust regression, with a β value of 1.6473 and a significant *p*-value of 0.0455*. The β value above 1 is acceptable and consistent with earlier theories [71]. This shows how important the operational team is to project performance during completion. The operational team facilitates commissioning, system training, and operational mode construction with other project teams to transfer all operating and maintenance systems to the owner [72]. Empirically, these operational stakeholders are classified as users in the Indonesian setting. Although building operations are not included in the project phase, it is important to prioritize the involvement of stakeholders from the first stages of the project when determining the direction of contractual development in traditional PDS.

Considering the owner, another significant association was found in cost performance pay and awards (\$ 0.85; pvalue 0.0312*). Traditional PDS contracts often unbalance compensation and rewards. Considering no integration processes exist, the contractor is exclusively liable for delays and specification discrepancies. This is caused by the isolation of other project parties [73-75]. Moreover, it has been observed that compensation and rewards motivate all construction project participants [76, 77]. The above findings strengthen and validate several kinds of literature. Although the research locations differ, this serves as a novel contribution to the construction context in Indonesia. Thus, traditional PDS must consider equity and justice. However, these findings would be more valuable if they were incorporated into the contractual components of traditional PDS in Indonesia, particularly DBB, where the contract is hierarchically separated, making it challenging to effectively support compensation and reward aspects.

CONCLUSION

A stakeholder-based relationship model was derived from regression results. From the owner's perspective, the reward aspect greatly affects the cost aspect (project performance). Rewards and compensation motivate parties, whereas sanctions prevent and encourage cooperation. The award factor in the construction contract may increase costs but improve project performance. Legal and technical implementation aspects are moderately associated with satisfaction and cost aspects for designers/engineers. Moreover, clarity about the scope of work, specifications, project stages, and project obligations and responsibilities affects project performance.

CM greatly affects project performance (quality) and execution method. CM during implementation is essential for overseeing and assessing each stage and preventing non-conformities. The contractor considers the management aspect to affect the quality aspect (project performance) strongly. This supports the claim that the contractor is crucial to construction execution and specification compliance.

Owners, designers/engineers, and contractors mainly observe the use of DBB in PDS. Constant modification in projects leads to challenges during each implementation phase. The design phase presents the most issues, while the pre-construction phase emerges as a project stage with numerous unexplored problems in existing literature, which require further investigation since literature and regulations in Indonesia have not yet recognized it as a contractual stage.

The findings confirm that the conventional PDS type (DBB) performs poorly and that Indonesia's construction industry lacks IPDS contractual norms. Therefore, further projects and research should evaluate the practicality of applying this DBB system to unify parties, establish roles, and ensure fair compensation and team performance based on value, which are the principles of IPDS success.

Additionally, a comprehensive strategy integrating human resource development and management can significantly enhance the quality of Indonesian projects. The data used in this study is relatively limited compared to the number of construction projects, particularly concerning the IPDS study object, across major cities in Indonesia. As a result, comparative studies may prove more effective. This study examines the latent variables and their relationships within the context of Indonesia, as the respondents were construction professionals with experience shaped by the local culture and natural conditions of the country. However, PDS and its performance aspects discussed in this study can be used in different countries. Future research should expand and combine the data set with other methods to better represent Indonesian stakeholders, particularly in construction.

AUTHORS' CONTRIBUTIONS

It is hereby acknowledged that all authors have accepted responsibility for the manuscript's content and consented to its submission. They have meticulously reviewed all results and unanimously approved the final version of the manuscript.

LIST OF ABBREVIATIONS

PDSs	=	Project Delivery Systems						
DBB	=	Design-bid-build						
D/E	=	Designer/engineer						
СМ	=	Construction Management						
DB	=	Design-build						
CMAR	=	Construction Manager at Risk						
IPDS	=	Integrated Project Delivery System						
PCA	=	Principal Component Analysis						
FA	=	Factor Analysis						
CONSENT FOR PUBLICATION								

Not applicable.

AVAILABILITY OF DATA AND MATERIALS

The data supporting the article's findings is available in Zenodo.org at https://zenodo.org/records/15307243, reference number 15307243.

FUNDING

This study was funded by School of Architercture, Planning and Policy Developments, Bandung Institute of Technology (Funder ID: SAPPK.PPMI-1-01-2025; Awards Number: 525a/IT1.C08/TA/2025).

CONFLICT OF INTEREST

The authors declare no conflict of interest, financial or otherwise.

ACKNOWLEDGEMENTS

The authors would like to acknowledge the support provided by the Architecture Study Program, the ITB School of Architecture Planning and Development, and the ITB Institute for Research and Community Service.

REFERENCES

[1] "[2010 Series] GDP growth rate 2010 series (Percent)", Available from:

https://www.bps.go.id/id/statistics-table/2/MTA0IzI=/pertumbuhan -ekonomi--triwulan-iv-2024.html

- [2] H. R. Santoso, Kinerja Industri Jasa Konstruksi, Media Sains: Indonesia, 2022, pp. 1-9.
- [3] Z. R. Larasati, and T. Watanabe, "Evaluation study on existing condition of Indonesian construction industry: How to improve performance and the competitiveness", *Inter. J. Soc. Soc. Manag. Sys.*, vol. 5, no. 1, pp. 1-10, 2009.
- [4] S. Alwi, "Factors influencing construction productivity in the indonsesian context", Available from: https://eprints.qut.edu.au/4237/1/4154_1.pdf
- [5] R. Takim, M. Harris, and A.H. Nawawi, "Building information modeling (BIM): A new paradigm for quality of life within architectural, engineering and construction (AEC) industry", *Procedia Soc. Behav. Sci.*, vol. 101, pp. 23-32, 2013. [http://dx.doi.org/10.1016/j.sbspro.2013.07.175]
- [6] K. Govender, J. Nyagwachi, J.J. Smallwood, and C.J. Allen, "The awareness of integrated project delivery and building information modelling - facilitating construction projects", *Int. J. Sustain. Dev. Plan.*, vol. 13, no. 1, pp. 121-129, 2018. [http://dx.doi.org/10.2495/SDP-V13-N1-121-129]
- [7] N. Yasin, Kontrak Konstruksi di Indonesia edisi kedua., Gramedia: Jakarta, 2014, pp. 1-8.
- [8] S. Hansen, Manajemen Kontrak Konstruksi (New Edition)., Gramedia Pustaka Utama: Jakarta, 2017, pp. 1-9.
- [9] M.W. Sakal, "Project alliancing: A relational contracting mechanism for dynamic projects", *Lean Const. J.*, vol. 2, no. 1, pp. 1-5, 2005.
- [10] S.W. Wu, Y. Yan, J. Pan, and K.S. Wu, "Linking sustainable project management with construction project success: Moderating influence of stakeholder engagement", *Buildings*, vol. 13, no. 10, p. 2634, 2023. [http://dx.doi.org/10.3390/buildings13102634]

[11] N. AL-Fadhali, "An AMOS-SEM approach to evaluating stakeholders' influence on construction project delivery performance", Eng. Construct. Architect. Manag., vol. 31, no. 2,

pp. 638-661, 2024. [http://dx.doi.org/10.1108/ECAM-09-2021-0780]

- [12] M. El Asmar, A.S. Hanna, and W-Y. Loh, "Quantifying performance for the integrated project delivery system as compared to established delivery systems", *J. Constr. Eng. Manage.*, vol. 139, no. 11, p. 04013012, 2013. [http://dx.doi.org/10.1061/(ASCE)CO.1943-7862.0000744]
- [13] D. Moore, "Selecting the best project delivery system", In: Project Management Institute Annual Seminars & Symposium, Project Management Institute: Houston, TX, 2000.
- [14] S. Mollaoglu-Korkmaz, V.D. Miller, and W. Sun, "Assessing key dimensions to effective innovation implementation in interorganizational project teams: An Integrated Project Delivery case", *Eng. Proj. Organizat. J.*, vol. 4, no. 1, pp. 17-30, 2014. [http://dx.doi.org/10.1080/21573727.2013.855895]
- [15] J.S. Shane, S.M. Bogus, and K.R. Molenaar, "Municipal water/wastewater project delivery performance comparison", J. Manage. Eng., vol. 29, no. 3, pp. 251-258, 2013. [http://dx.doi.org/10.1061/(ASCE)ME.1943-5479.0000139]
- [16] H. Moon, K. Cho, T. Hong, and C. Hyun, "Selection model for delivery methods for multifamily-housing construction projects", *J. Manage. Eng.*, vol. 27, no. 2, pp. 106-115, 2011. [http://dx.doi.org/10.1061/(ASCE)ME.1943-5479.0000038]
- [17] A.M. Blayse, and K. Manley, "Key influences on construction innovation", *Constr. Innov.*, vol. 4, no. 3, pp. 143-154, 2004. [http://dx.doi.org/10.1108/14714170410815060]

[18] M. Mihic, J. Sertic, and I. Zavrski, "Integrated project delivery as integration between solution development and solution implementation", *Proceedia Soc. Behav. Sci.*, vol. 119, pp. 557-565, 2014.

[http://dx.doi.org/10.1016/j.sbspro.2014.03.062]

- [19] A. Gajurel, Performance-based contracts for road projects: Comparative analysis of different types, Springer: New Delhi, 2014, pp. 1-8. [http://dx.doi.org/10.1007/978-81-322-1302-4]
 - [IIIIp://ux.uoi.org/10.100//9/6-61-522-1502-4]
- [20] T.E. Glavinich, Contractor's guide to green building construction., Jhon Wiley, 2008.
- [21] Y.H. Kwak, and R. Bushey, "Construction management at risk: An innovative project delivery method at stormwater treatment area in the Everglades", *Construction Congress VI: Building Together for a Better Tomorrow in an Increasingly Complex World* 2000, pp. 4770-482.

[http://dx.doi.org/10.1061/40475(278)52]

- [22] B. Franz, R. Leicht, M. El Asmar, and K. Molenaar, "Methodological consistency for quantitative analysis and reporting in project delivery system performance research", *J. Constr. Eng. Manage.*, vol. 148, no. 9, p. 04022080, 2022. [http://dx.doi.org/10.1061/(ASCE)CO.1943-7862.0002338]
- [23] N. Azhar, Y. Kang, and I.U. Ahmad, Factors influencing integrated project delivery in publicly owned construction projects: An information modelling perspective. *Procedia Engineering.*, Elsevier Ltd: Amsterdam, Netherlands, 2014, pp. 213-221. [http://dx.doi.org/10.1016/j.proeng.2014.07.019]
- [24] F.Y.Y. Ling, S.L. Chan, E. Chong, and L.P. Ee, "Predicting performance of design-build and design-bid-build projects", J. Constr. Eng. Manage., vol. 130, no. 1, pp. 75-83, 2004. [http://dx.doi.org/10.1061/(ASCE)0733-9364(2004)130:1(75)]
- [25] C.W. Ibbs, Y.H. Kwak, T. Ng, and A.M. Odabasi, "Project delivery systems and project change: Quantitative analysis", *J. Constr. Eng. Manage.*, vol. 129, no. 4, pp. 382-387, 2003. [http://dx.doi.org/10.1061/(ASCE)0733-9364(2003)129:4(382)]
- [26] J.B. Miller, M.J. Garvin, C.W. Ibbs, and S.E. Mahoney, "Toward a new paradigm: Simultaneous use of multiple project delivery methods", *J. Manage. Eng.*, vol. 16, no. 3, pp. 58-67, 2000. [http://dx.doi.org/10.1061/(ASCE)0742-597X(2000)16:3(58)]
- [27] P.J. Morton, and E.M. Thompson, "Uptake of BIM and IPD within the UK AEC Industry: The evolving role of the architectural technologist", *Built Nat. Enviro. Res. Pap.*, vol. 4, no. 2, pp. 275-286, 2011.
- [28] P.M. Institute, "A guide to the project management body of knowledge (PMBOK® guide)-seventh edition and the standard for project management", Available from: https://www.amazon.com/Guide-Project-Management-Knowledge-PMBOK%C2%AE/dp/1628256648
- [29] T. Francom, S.T. Ariaratnam, and M. El Asmar, "Industry perceptions of alternative project delivery methods applied to trenchless pipeline projects", *J. Pipel. Sys. Eng. Pract.*, vol. 7, no. 1, p. 04015020, 2016. [http://dx.doi.org/10.1061/(ASCE)PS.1949-1204.0000220]
- [30] "Individual competence baseline for programme management", Available from: https://products.ipma.world/wp-content/uploads/2016/03/IPMA_IC B 4 0 WEB.pdf
- [31] M.E. Kenig, *Project Delivery Systems.*, AGC of America: Farmington Hills USA, 2011, pp. 1-6.
- [32] J. Zimmermann, "Project delivery systems", "Lecture note in the Chair of Construction Process Management and Real Estate Development at the Technical University of Munich, 2009.
- [33] "Integrated project delivery: A guide california council national", Available from: https://www.aia.org/sites/default/files/2023-11/ipd_guide.pdf
- [34] "APM body of knowledge", Available from: http://ndl.ethernet.edu.et/bitstream/123456789/87881/2/APM-BO K%205th%20Edition.pdf
- [35] M.C. Loulakis, *Design-build for the public sector.*, Aspen Publishers Online: Boston, MA, 2003.

[36] N.M.L. Barnes, and S.H. Wearne, "The future for major project management", Int. J. Proj. Manag., vol. 11, no. 3, pp. 135-142, 1993.

[http://dx.doi.org/10.1016/0263-7863(93)90046-P]

- [37] N.J. Smith, Engineering project management., Australia: Blackwell Science Ltd: Carlton South, Melbourne, 2002, pp. 1-8.
- [38] M. Freeman, and P. Beale, "Measuring project success", Proj. Manage. J., vol. XXIII, no. 1, pp. 1-9, 1992.
- [39] L. Koops, C. van Loenhout, M. Bosch-Rekveldt, M. Hertogh, and H. Bakker, "Different perspectives of public project managers on project success", *Eng. Construct. Architect. Manag.*, vol. 24, no. 6, pp. 1294-1318, 2017.

[http://dx.doi.org/10.1108/ECAM-01-2015-0007]

- [40] N.A.L. Hammadi, and J. Bernard, ""Key performance indicators for assessing project performance in the oil and gas industry of the united arab emirates,"", Available from: https://ssrn.com/abstract=2866859https://ssrn.com/abstract=286 6859
- [41] V. Chovichien, and T.A. Nguyen, "List of indicators and criteria for evaluating construction project success and their weight assignment", Proceedings of the 4th International Conference on Engineering, Project, and Production Managemen 2013. [http://dx.doi.org/10.32738/CEPPM.201310.0011]
- [42] K.R. Molenaar, A. Javernick-Will, A.G. Bastias, M.A. Wardwell, and K. Saller, "Construction project peer reviews as an early indicator of project success", *J. Manage. Eng.*, vol. 29, no. 4, pp. 327-333, 2013. [http://dx.doi.org/10.1061/(ASCE)ME.1943-5479.0000149]
- [43] M. Parsanejad, H. Matsukawa, and E. Teimoury, "A comparative framework for measuring project success", *Innovat. Supply Chain Manag.*, vol. 7, no. 1, pp. 6-18, 2012. [http://dx.doi.org/10.14327/iscm.7.6]
- [44] S-R. Toor, and S.O. Ogunlana, "Beyond the 'iron triangle': Stakeholder perception of key performance indicators (KPIs) for large-scale public sector development projects", Int. J. Proj. Manag., vol. 28, no. 3, pp. 228-236, 2010. [http://dx.doi.org/10.1016/j.ijproman.2009.05.005]
- [45] S.M.H.M. Al-Tmeemy, H. Abdul-Rahman, and Z. Harun, "Future criteria for success of building projects in Malaysia", *Int. J. Proj. Manag.*, vol. 29, no. 3, pp. 337-348, 2011.
 [http://dx.doi.org/10.1016/j.ijproman.2010.03.003]
 [46] A.S. Ali, and I. Rahmat, "The performance measurement of
- [46] A.S. Ali, and I. Rahmat, "The performance measurement of construction projects managed by ISO-certified contractors in Malaysia", *J. Retail Leis. Property*, vol. 9, no. 1, pp. 25-35, 2010. [http://dx.doi.org/10.1057/rlp.2009.20]
- [47] A.P.C. Chan, and A.P.L. Chan, "Key performance indicators for measuring construction success", *Benchmarking (Bradf.)*, vol. 11, no. 2, pp. 203-221, 2004. [http://dx.doi.org/10.1108/14635770410532624]
- [48] A.P.C. Chan, D. Scott, and E.W.M. Lam, "Framework of success criteria for design/build projects", J. Manage. Eng., vol. 18, no. 3, pp. 120-128, 2002. [http://dx.doi.org/10.1061/(ASCE)0742-597X(2002)18:3(120)]
- [49] A.P. Chan, "Framework for measuring success of construction projects", Available from: https://eprints.qut.edu.au/216001/
- [50] A. Booth, A. Sutton, and D. Papaioannou, Systematic approaches to a successful literature review., 2nd ed SAGE Publications Ltd: London, 2016.
- [51] "Writing the literature review a practical guide", Available from: https://www.guilford.com/
- [52] T. Tullis, and B. Albert, Measuring the user experience: Collecting, analyzing, and presenting usability metrics., 2nd ed Elsevier / Morgan Kaufmann: Amsterdam, Boston, 2013.
- [53] J.S. Coleman, "Relational analysis: The study of social organizations with survey methods", *Hum. Organ.*, vol. 17, no. 4, pp. 28-36, 1958.

[http://dx.doi.org/10.17730/humo.17.4.q5604m676260q8n7]

[54] L.A. Goodman, "Snowball sampling", Available from: http://www.jstor.org/stable/2237615 [http://dx.doi.org/10.1214/aoms/1177705148] [55] D.G. Jenkins, and P.F. Quintana-Ascencio, "A solution to minimum sample size for regressions", *PLoS One*, vol. 15, no. 2, p. 0229345, 2020.
 [http://dx.doi.org/10.1371/journal.pone.0229345]
 [PMID:

32084211]

- [56] P. Andrieux, S. Leonard, V. Simmering, M. Simmering, and C. Fuller, "How cognitive biases influence problematic research methods practices", *Electron. J. Bus. Res. Methods*, vol. 22, no. 1, pp. 01-12, 2024. [http://dx.doi.org/10.34190/ejbrm.22.1.3212]
- [57] W. Black, and B.J. Babin, "Multivariate data analysis: Its approach, evolution, and impact", In: B.J. Babin, M. Sarstedt, Eds., The Great Facilitator: Reflections on the Contributions of Joseph F. Hair, Jr. to Marketing and Business Research., Springer International Publishing: Cham, 2019, pp. 121-130. [http://dx.doi.org/10.1007/978-3-030-06031-2 16]
- [58] J.F. Hair, Multivariate Data Analysis: An Overview.International Encyclopedia of Statistical Science., Springer Berlin Heidelberg: Berlin, Heidelberg, 2011, pp. 904-907. [http://dx.doi.org/10.1007/978-3-642-04898-2 395]
- [59] Q. Zhou, S. Chen, X. Deng, and A. Mahmoudi, "Knowledge transfer among members within cross-cultural teams of international construction projects", *Eng. Construct. Architect. Manag.*, vol. 30, no. 4, pp. 1787-1808, 2023.
- [60] G. Kvedaraviciene, and V. Boguslauskas, "Underestimated importance of cultural differences in outsourcing arrangements", *Eng. Econom.*, vol. 21, no. 2, pp. 187-196, 2010.
- [61] H. Sofyani, H. Abu Hasan, and Z. Saleh, "Does internal control contribute to quality management in higher education institutions? Indonesia's adoption experience of the COSO integrated framework", *TQM J.*, vol. 35, no. 8, pp. 2162-2180, 2023.

[http://dx.doi.org/10.1108/TQM-06-2022-0201]

- [62] A.B. Nugroho, "Job characteristics, work-family conflict, and psychological well-being in construction industry employees", *Scient. J. Manag. Busi.*, vol. 8, no. 1, pp. 69-98, 2023. [http://dx.doi.org/10.38043/jimb.v8i1.4350]
- [63] N.W.K. Dewi, and D.I. Sulastra, "Effectiveness of pay for performance incentive system on projects performance,"", Med. Bisn., vol. 14, no. 2, pp. 1-7, 2022.
- [64] A.R. Herzoni, M. Marzolina, and A. Rifqi, "The effect of reward and punishment on employee performance with employee motivation as an intervening variable at pt", *Reg. Off. Pekanb.*, vol. 3, no. 2, pp. 1028-1038, 2024. [http://dx.doi.org/10.57235/aurelia.v3i2.2509]

- [65] N. Nafiudin, and M.R. Hermawan, "Reward, punishment dan kinerja karyawan pada karyawan pt bangun beton indonesia cilegon", *Manaj. Dewant.*, vol. 3, no. 2, pp. 214-223, 2019. [http://dx.doi.org/10.26460/md.v3i2.6011]
- [66] S.A. Adekunle, C. Aigbavboa, and O. Ejohwomu, "Improving construction project performance in developing countries: Contractor approach", *Res. Outp.*, vol. 7, no. 1, pp. 1-8, 2020. [http://dx.doi.org/10.14455/ISEC.res.2020.7(1).CON-14]
- [67] F. Herzberg, Work And The Nature Of Man, World Publishing Company: Cleveland, 1966.
- [68] L. Mullins, and G. Christy, Management And Organisational Behaviour, Financial Times Prentice Hall: Harlow, Essex, 2010, pp. 1-8.
- [69] G.D. Oberlender, Project management for engineering and construction., Mcgraw-Hill Education: United States, 2015.
- [70] R. Lambeck, and J. Eschemuller, Urban Construction Project Management, McGraw-Hill New York: United States, 2009.
- [71] J. Deegan Jr, "On the occurrence of standardized regression coefficients greater than one", *Educ. Psychol. Meas.*, vol. 38, no. 4, pp. 873-888, 1978.
 [http://dx.doi.org/10.1177/001316447803800404]
- [72] E. Frederick, Gould and Nancy Eleanor Joyce, Construction_Project_Management., 3rd Ed Pennsylvania State University: USA, 2009.
- [73] G. Mignone, M.R. Hosseini, N. Chileshe, and M. Arashpour, "Enhancing collaboration in BIM-based construction networks through organisational discontinuity theory: A case study of the new Royal Adelaide Hospital", Architectural Engineering and Design Management, vol. 12, no. 5, pp. 333-352, 2016. [http://dx.doi.org/10.1080/17452007.2016.1169987]
- [74] E. Papadonikolaki, and H. Wamelink, "Inter- and intraorganizational conditions for supply chain integration with BIM", *Build. Res. Inform.*, vol. 45, no. 6, pp. 649-664, 2017. [http://dx.doi.org/10.1080/09613218.2017.1301718]
- [75] S. Durdyev, M.R. Hosseini, I. Martek, S. Ismail, and M. Arashpour, "Barriers to the use of integrated project delivery (IPD): A quantified model for Malaysia", *Eng. Construct. Architect. Manag.*, vol. 27, no. 1, pp. 186-204, 2019.
- [76] T. Rose, and K. Manley, "An integrated framework to assess financial reward systems in construction projects", Working Paper Series, Proceedings of the 2011 Engineering Project Organizations Conference 2011.
- [77] L. Zhang, and F. Li, "Risk/reward compensation model for integrated project delivery", *Eng. Econ.*, vol. 25, no. 5, pp. 558-567, 2014.